Local Information

Riverside County Public Health Coronavirus Information Web Page
http://www.rivcoph.org/coronavirus

Coronavirus Testing Locations

Testing is for everyone, regardless of immigration status or insurance, and it is free. Testing has been expanded to be available for those with and without symptoms. The following are test sites in the Fourth District:

**Drive-Up Community Testing Site at Riverside County Fairgrounds, 46-350 Arabia Street, Indio**
Appointments required, make appointment online [www.rivcoph.org/coronavirus/testing](http://www.rivcoph.org/coronavirus/testing) or call 800-945-6171

**Testing at Bagdouma Park Community Center, 51-251 Douma Street, Coachella**
Appointments required, make appointment online [https://lhi.care/covidtesting](https://lhi.care/covidtesting) or call 888-634-1123

**Testing at Lozano Community Center, 12-800 West Arroyo, Desert Hot Springs**
Appointments required, make appointment online [https://lhi.care/covidtesting](https://lhi.care/covidtesting) or call 888-634-1123

**Walk-In Testing Site at Cathedral City Public Library, 33-520 Date Palm Drive, Cathedral City**
Make appointment online [www.rivcoph.org/coronavirus/testing](http://www.rivcoph.org/coronavirus/testing) or call 800-945-6171

**Testing at Twenty-Nine Palms Indian Reservation, 85-365 Dillon Road, Coachella**
Vehicle testing, 6:30 a.m. to 9:30 a.m. Friday
Appointments preferred, call 833-624-1097

**Testing at Riverside County Community Health Centers**
Appointments required, call 800-945-6171

**Testing at Eisenhower Medical Center and Eisenhower Health Clinics**
Appointments required, call Eisenhower Health’s coronavirus hotline, 760-837-8988

**Testing at Desert AIDS Project Coronavirus Triage Center**
Appointments required, call 760-992-0407

**Borrego Health**
Borrego Health’s coronavirus hotline, 760-447-0802
Statewide Stay at Home Order/Safer at Home

Riverside County Public Health Orders
http://www.rivcoph.org/coronavirus

Enforcement Questions
To report non-essential business violations and gatherings in unincorporated communities of Riverside County, call 951-351-6866 or email DOCLiaisonOfficer@rivco.org

To report non-essential business violations and gatherings in cities, contact the city to report

To report non-compliant restaurants and bars in cities and unincorporated communities, call Riverside County Environmental Health Department, 888-722-4234

Financial Assistance

Riverside County COVID-19 Small Business Assistance Grant Program
Provides grants of up to $10,000 to small businesses to respond and recover from coronavirus-related economic impacts
Applications accepted on a first-come, first-serve basis until August 31, 2020
Apply online at https://mainstreetlaunch.org/contact-us-riverside/

Riverside County Non-Profit Assistance Fund
Provides grants ranging from $2,500 to $10,000 to the nonprofit community throughout Riverside County
Application period: July 1, 2020 to July 31, 2020
Apply online at www.iegives.org/rivconnpaf

Riverside County Rental Relief Program “United Lift”
Provides one-time support in rental assistance for past due rent, up to $3,500 per household.
Payment is made directly to landlord.
Applications open every month through November, for a period of 10 days
Apply online at https://www.unitedlift.org

Lift to Rise Economic Protection Plan and Support Fund
Emergency financial relief to Coachella Valley families impacted by coronavirus
http://www.LiftToRise.org/protection

Workforce Assistance Program
Eligible job-seekers can receive up to $800 in financial support for housing assistance, utility assistance, telework equipment and Internet access, child care assistance and transportation assistance to provide support in a transition to new employment opportunities. This is a program through the Riverside County Workforce Development Division, with funding provided by the State of California
Call 951-955-9742 or contact via email workforcehelp@rivco.org.

Workplace and Employment Issues
California Employment Development Department,
https://www.edd.ca.gov/about_edd/coronavirus-2019.htm
Waiver of Riverside County Treasurer-Tax Collector Property Tax Late Payment Fee
951-955-3900

Business Resources

Information for Riverside County Businesses
RivCoBizHelp.org, Riverside County Economic Development Agency Web site with timely and accurate information about resources that are available for businesses

U.S. Small Business Administration Disaster Relief Loan Program for small businesses:
https://disasterloan.sba.gov/ela

Workplace and Employment Issues
California Employment Development Department,
https://www.edd.ca.gov/about_edd/coronavirus-2019.htm

Renter Protections and Assistance with Landlord/Tenant Issues

California Rural Legal Assistance
Low-income and farmworker families are provided with advice and counsel on issues involving housing (eviction notices, rent increases, habitability), employment (accessing unemployment benefits, wage compliance, health and safety complaints) as well as resource referrals
Coachella office, 760-398-7261
https://www.crla.org

Fair Housing Council of Riverside County
Tenants having issues may call the Fair Housing Council of Riverside County at 1-800-655-1812
https://fairhousing.net

Inland Counties Legal Services, Inc.
Qualified individuals can receive assistance with housing issues (including eviction notices, maintenance, deposit) by calling housing hotline, 888-245-4257, 9 a.m. to 4 p.m. Monday-Thursday and 9 a.m. to 12 p.m. Friday
https://www.inlandlegal.org

Riverside Legal Aid
Qualified low-income residents of Riverside County can receive pro bono assistance with landlord/tenant matters, as well as family law, guardianship/conservatorship, bankruptcy, civil complaints
Indio office, 760-347-9456
Riverside office, 951-682-7968
http://riversidelegalaid.org

Food Assistance

FIND Food Bank
For locations distributing food, http://www.findfoodbank.org, link is updated every 24 hours
760-775-3663
### Riverside County Office on Aging
Senior citizen nutrition programs (home delivery and meal pick-up services) and resources for senior citizens
Sign up for Congregate Meals and Meals on Wheels Program: 800-510-2020
[https://www.rcaging.org](https://www.rcaging.org)

Courtesy Pantry Program
Courtesy Pantry is a program of the Riverside County Office on Aging, in partnership with Riverside County Department of Public Social Services' Adult Protective Service, which provides two weeks of nonperishable food and essential supplies to vulnerable adults and senior citizens. Call 800-510-2020

### Riverside County Food Access
Online map connects residents of Riverside County to available local food resources such as temporary food pantries, local senior meal sites, school district meal sites and food pantries within a 10-mile radius
[https://arcg.is/arayn](https://arcg.is/arayn)

## Utility Assistance

### Broadband Internet and WiFi Access
**Charter/Spectrum**
Charter has a 60-day free offer for Spectrum broadband Internet and WiFi access to households with K-12 and/or college students and to K-12 teachers and college/university professors who do not already have a Spectrum Internet subscription
Sign up by calling Spectrum, 844-488-8395

### Natural Gas
**SoCalGas**
Suspension of service disconnections for non-payment of service to any customers having a hard time paying their gas bill
877-238-0092

### Electricity
**Imperial Irrigation District**
Imperial Irrigation District (IID) will not disconnect electricity to any customers for non-payment, until further notice. Customers who are behind on payment will still owe IID for services provided, however, they will not be disconnected during this state of emergency.
800-303-7756

## Behavioral Health Services

### Riverside University Health System – Behavioral Health
Anyone experiencing a behavioral health crisis, immediately call CARES line or 2-1-1
Call Behavioral Health CARES line at 800-706-7500 or 2-1-1

24/7 Free Confidential Crisis or Suicide Intervention Service
951-686-HELP (4357)
TakeMyHand.co App
Computer and smartphone App provides free 24/7 confidential access to live support via text chat from peer support specialists and counselors to assist with coping and anxiety, as well as referrals to community wellness and recovery resources

Support for Health Care Workers, First Responders & Any Essential Staff
24/7 individual coaching and counseling and live video support groups
Call 951-955-7015

24/7 Mental Health Urgent Care
Voluntary 24/7 drop-in location that provides a safe setting for anyone in a crisis to turn to. No insurance or payment is required. This is not a residential facility.
RI International Mental Health Urgent Care
2500 N Palm Canyon Drive, Suite A-4, Palm Springs, CA 92262
442-268-7000
https://riinternational.com/our-services/california/palm-springs-home/

Additional Riverside County Essential Programs and Services

Riverside County Department of Public Social Services
CalFresh (food stamps)
Medi-Cal
General Assistance
CalWORKS
Sign up for these essential programs by telephone or online: 877-410-9928
http://dpss.co.riverside.ca.us/self-sufficiency/covid19selfservices

Report Child Abuse or Neglect
If you suspect a child is being abused or neglected, call the child abuse hotline, 800-442-4918

In-Home Supportive Services & Public Authority
Register to be a caregiver or to receive in-home support services, 888-960-4477

Riverside County Library System
Free Digital Library Card
Vast collection of resources available for all ages, including eBooks, audiobooks, tutoring help, movies, and opportunities to take online courses, learn new languages and research family heritage.
http://www.rivlib.net/website/eresources-688

Additional Nonprofit Agency Services

Jewish Family Services
Remote counseling services, emergency financial assistance
760-238-0685, case management team 760-325-4088
Lift to Rise
List of resources to help with bills, housing, food, medical care, transportation, education and legal services
http://www.LiftToRise.org/protection

Homelessness Resources

Emergency Housing for Unsheltered Homeless Individuals
Program is operated by the Riverside County Housing Authority
Inquiries, call 800-498-8847

Updated July 7, 2020